



STEP (Society for Total Emergency Programs) Council of the Genesee Region, Inc. is a tax-exempt, not-for-profit 501(c)(3) organization whose mission is to educate and promote innovations and opportunities for the improvement of emergency services.

STEP was founded in 1967 and the STEP Council was incorporated in 1977. Projects through the years have included support for the first ALS units in the region, an ongoing annual conference promoting interaction among health and public safety organizations in the Finger Lakes region, an EMS history archive, and the Emergency Services Directory (ESD). The ESD contained contact information for EMS, Fire, Law Enforcement, Hospitals and other entities involved in health and public safety concerns in the region. It started as a printed booklet and was later developed into the Emergency Services Directory website. In 2019, STEP began collaborating with 2-1-1 Lifeline to migrate ESD's national and regional organization contact information into their database to keep it updated and available to a wider audience. Although the ESD website is being discontinued, information from that site about the annual conference and other educational resources will be available on the STEP website.

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